IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CUSTOMER NO. 22927

Applicants: Walker et al.
Application No.: 09/973,581
Filed: October 9, 2001

Title: METHOD AND APPARATUS FOR ENTERTAINING CALLERS IN A

QUEUE

Attorney Docket No.: 01-033

Group Art Unit: 2645

Examiner: Olisa Anwah

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

NOTIFICATION OF LOSS OF ENTITLEMENT TO SMALL ENTITY STATUS PURSUANT TO 37 CFR 1.27 (g) (2)

Dear Sir:

Please change the fee status of the above-identified application from a small entity to a large entity. This notification is made pursuant to 37 CFR $\S1.27(g)(2)$. The assignee of the above-identified application no longer claims small entity status. Therefore, please change the fee status of the application to that of a large entity. Also, change the fee status of any continuing applications claiming benefit under 35 USC $\S\S119(e)$, 120, 121, or 365(c).

If the Examiner has any questions about this status change, the Examiner is invited to contact the undersigned at (203) 461.7017. While no fees are believed due in connection with this paper, please charge any fees that may be required for this paper, or with any other papers filed in connection with this application to Deposit Account No. 50-0271. A duplicate copy of this sheet is enclosed for such purpose.

Respectfully submitted,

May 25, 2006 /cckf54096/

Date Carson C. K. Fincham
Attorney for Applicants

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